

BASIC

GUIDANCE GUIDE

FOR MIGRANTS



INTRODUCTION

The content is applicable to people who are subject to immigration law.

It does not contain information related to the various Spanish visas. The information contained herein is of a general character and for this reason we recommend contacting a legal service or specialist organization for more particular information.

The final pages contain the contact details of those public bodies referred to in the guide, as well as a list of associations where you will be able to get guidance, legal advice and other services aimed at immigrants in Valencia.



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CONTENTS

- 1 Registration.**
- 2 Detention and deportation due to unlawful residence.**
- 3 Offences and penalties.**
- 4 Gender-based violence.**
- 5 Access to education.**
- 6 Recognition of foreign academic qualifications.**
- 7 Temporary residence permits:**
 - Residence permits for family reunification.
 - Residence permits in exceptional circumstances.
- 8 Renewal of work and residence permit.**
- 9 Spanish citizenship through residence.**
- 10 Valencia's Health System.**
- 11 Directory of organizations.**

1. REGISTRATION

What is the municipal register ("padrón")?

Empadronamiento (also called *Padrón*) is a city hall registration to inform the municipal register where you currently reside.

It is mandatory to register for anyone who plans to live in Spain for more than six months a year. If you live in several different municipalities, or at different addresses within the same municipality, you should register only where you live for the most time each year.

In the case where you are a non-EU national without a permanent residence permit, you should renew your registration every 2 years.

Registration occurs in Valencia's Town Hall (Ayuntamiento), in the Tabacalera Citizen Services Office (Oficina de Atención Ciudadana) or in the Municipal District Council (Junta Municipal de Distrito) that corresponds to your address.

Homes that do not meet basic living standards (shacks, caravans, etc.) can be listed as valid addresses on the register.

Why should I register if I am residing unlawfully?

- The document can prove your continued stay in Spain and you will need it in order to regularize your administrative situation through social integration.
- It enables children under 16 to access to education.
- It is a necessary requirement in order to access to Valencia's Health System.

What do I need to register?

- Photocopy and original of a valid passport or a valid residence card.
- Proof of address:
 1. If you have purchased a house: original or photocopy of the deed of the house.
 2. If you live in rented accommodation: original and copy of the lease or a utility bill (telephone, electricity, water, gas) in your name.
 3. If you live in the home of a friend or relative, you can attend with the person who is the lease or deed holder, or provide the original and a copy of their identity card along with a signed letter that authorizes you to register at their address.

2. DETENTION AND DEPORTATION FOR UNLAWFUL RESIDENCE

If you are arrested by the police for being in Spain without a residence permit, or without having submitted the request of a residence permit, they will take you to the police station and begin legal proceedings against you which may result in a deportation order or a fine.

The maximum detention time at the police station is 72 hours. During that period you can either be released or if not, taken to the Immigration Detention Centre (Centro de Internamiento de Extranjeros CIE).

The police will ask the court that you be sent to a detention centre when you commit an offence with the penalty of deportation.

The maximum time you can be held in the CIE is 60 days. If it has not been possible to carry out your deportation within 60 days, the police have an obligation to set you free.

If in the end you are deported, you are forbidden to enter Spain for a period of time which can vary between 1 and 10 years.

Immigration law specifies the offences for which you can be legally deported.

The most common grounds for deportation:

- Not having requested a residence permit or it having expired more than three months previously and renewal has not been sought.
- Working without a work permit or a residence permit.
- Intentionally concealing from the Public Administration (Police, Government Representation, City Council) changes which affect citizenship status, marital status or address, as well as giving false details when declaring the obligatory information required to be added to the municipal register.
- Non-compliance with judicial measures imposed for reasons of public security: regular reporting to courts or police stations, independently departing from specified limits or population centres.
- Participating in activities contrary to public order considered as serious or very serious under the Organic Law 1/1992 of February 21, concerning the Protection of Public Safety.
- Assisting illegal immigration.
- Hiring other unlawfully residing foreign nationals.
- Profiting from false registration using your address.
- Simulating a false employment relationship.

3. OFFENCES AND PENALTIES

Immigration Law sets out a list of offences that lead to the imposition of administrative sanctions. There are three types of offence: minor, serious and very serious.

Some serious and very serious offences may be grounds for expulsion from Spanish territory.

The penalties can be appealed. The most common and relevant offences are listed below. If you need more information, consult a legal advisory service.

Minor offences: fine of up to €500.	Serious offences: fine of up to €10,000 or deportation.	Very serious offences: fine of up to €100,000 or deportation.
Delay in communicating changes of address, civil status, nationality or changes in your employment circumstances when you are required to do so.	Unlawful residence through not being in possession of a residence permit.	Participation in activities that threaten national security (terrorist attacks or very serious acts) or that can damage relations between Spain and other countries.
Be overdue in applying for renewal of permits (never be more than 3 months overdue).	Be the holder of a residence permit that expired over three months previously and not having applied for its renewal within the corresponding time limit.	Engage in activities contrary to public order (i.e. which disrupt peaceful coexistence between people) that are considered as very serious under Public Safety Law (for more information seek legal advice).
Work with a temporary residence permit but without a work permit. (If you have NO permit it will be a serious offence).	Intentionally conceal changes to nationality, civil status, address.	Participate in and earn money from the trafficking of illegal immigrants.
Work in an occupation, professional sector or geographical area different from that which your work permit allows you.	Falsify the required information when you register. It is motive for deportation.	
	Failure to comply with measures imposed for reasons of public security.	

3. INFRACCIONES Y SANCIONES

Serious offences: fine of up to €10,000 or deportation.

Register people at your address who do not live there. (You commit one offence for each person you register).

Participate in activities which are contrary to public order.

Marry or become someone's legal representative falsely in order to obtain permits.

Leave Spanish territory for posts you are not authorized for, without showing the required documentation or in cases where you are prohibited from leaving.

Work without a work permit or a residence permit. Working with a residence permit but without a work permit is a minor offence.

The unlawful residence of a foreign national who has come to Spain on the express invitation of another foreign national and who remains in Spain under their charge once the period of time allowed by their visa has elapsed.

Very serious offences: fine of up to €100,000 or deportation.

Engage in discriminatory behavior on racial, ethnic, national or religious grounds.

Make money by falsely registering people at your address who do not live there. (You commit one offence for each person you register.)

Earn money by drawing up false employment contracts with other foreign nationals.

Draw up false employment contracts in order to obtain rights.

Transport to Spanish territory foreign nationals who do not have up-to-date and valid documentation.

Being guilty of a criminal offense punished with a minimum of one year of prison is motive for deportation.

The Supreme Court has established that having criminal records of gender-based violence is motive for deportation.

4. GENDER-BASED VIOLENCE

In the event of gender-based violence, you can go to the City of Justice (Ciudad de la Justicia) and file a complaint in the Court of Violence Against Women ("Juzgado de Violencia sobre la Mujer") or in the Office of Complaint and Support to Victims of Gender-Based Violence ("Oficina de Denuncia y Asistencia a las Víctimas de Violencia de Género"), so they can initiate criminal proceedings for a crime or offence.

Once you have filed the complaint, you and your assailant will testify before the Court within a maximum of three days. If it is proven that you have been victim of violence, the Court will establish an immediate Temporary Protection Order. The same happens in the case where you have children who are at risk.

Can I obtain a residence permit as a victim of gender-based violence?

If you have obtained a residence permit for family reunification that is dependent on that of your assailant, where you are the victim of gender-based violence, you can obtain an independent residence and work permit from the moment a Protection Order is issued. In the event that you are residing unlawfully, you can request a work and residence permit due to exceptional circumstances from the moment a Protection Order is issued in your favour or if the Public Attorney points out there are evidences of an assault.

Once the criminal proceedings are completed, if your assailant is convicted, you will be granted a temporary residence and work permit for five years. Your children who are minors or with a disability will also be issued with a residence permit. The ones who are minors but older than 16, will be issued with a residence and work permit.

If ultimately gender-based violence is not proven to have occurred, the temporary residence and work permit will be denied. If you are in situation of unlawful presence, a procedure for deportation will be opened.

There is a free telephone line for advice on issues related to gender-based violence which provides information 24 hours a day in several languages: 016

You can also call the centre for women in Valencia (CM24): 900 580 888.

5. ACCESS TO EDUCATION

In Spain, education is compulsory and free from the ages of 6 to 16.

Foreign nationals have the right to education under the same conditions as Spanish nationals. This right includes being granted the corresponding academic qualification and access to the public system of scholarships and grants.

The education system is organized into the following stages:

- **0 - 6 years:** Infant education.
- **6 - 12 years:** Primary education (compulsory).
- **12 - 16 years:** Compulsory secondary education (ESO).
- **16 - 18 years:** Baccalaureate / Intermediate Vocational Training.
- **Higher education:** university, higher level vocational training, higher level arts, plastic arts and sports training.

1. If you have children, you should register them in the municipality where you live, look up the school that corresponds to you and go there to apply to enroll.

To find out which centre corresponds to you, you can call the Municipal Education Office of Valencia ("Oficina Municipal de Escolarización"): 96 352 54 78 - Ext: 2119.

To contact others Municipal Offices, you can check on the Regional Government website: <http://www.ceice.gva.es/es/web/admision-alumnado/escolaqualitat>

2. Foreign nationals who are over eighteen years old and lawfully residing can access higher education, obtain the corresponding qualifications and access the public system of grants under the same conditions as Spanish nationals.
3. Foreign nationals who are over eighteen and unlawfully residing are not entitled to higher education.

6. RECOGNITION OF FOREIGN ACADEMIC QUALIFICATIONS

Recognition of foreign qualifications validates in Spain the higher level studies undertaken in a foreign country. It allows you to practice in Spain the profession for which you qualified abroad in conditions comparable to those of the qualifications obtained in the Spanish educational system.

The process of validation and recognition has **economic costs** and depends on the **Ministry of Education and Science**.

In the **Local Government Office** ("Subdelegación del Gobierno") they will be able to provide you with the complete information about the process and the documents you should provide: the necessary documents may vary depending on what you studied, the university that awarded you the qualification and the country where you studied.

Basic requirements for the recognition of qualifications obtained abroad:

- That the studies undertaken and qualifications obtained have official validity in the educational system of the country in which they were done.
- That the qualification attests to studies successfully completed under the country's education system.
- A foreign qualification obtained through recognition by a third party is not acceptable.
- That there is sufficient equivalence with the relevant course or qualification in Spain, both at an academic level and in terms of the duration and content of the course.
- That the person concerned has not previously obtained the same qualification or undertaken the same studies in the Spanish educational system.

7. TEMPORARY RESIDENCE PERMITS

Temporary residence authorizes the foreign national to remain in Spain for a period between 90 days and 5 years

TEMPORARY RESIDENCE FOR FAMILY REUNIFICATION

Foreign nationals residing lawfully in Spain may regroup family members who are in their countries of origin.

7. TEMPORARY RESIDENCE PERMITS

Who can be regrouped?

- Spouse or homologous relationship. (You cannot regroup more than one spouse or de facto partners).
- Underage children.
- Disabled people under the guardianship of the regrouper.
- Father and/or mother, older than 65, with good cause and need for long-term residence. Under exceptional circumstances, mothers/fathers under 65 can be regrouped for humanitarian reasons.

Requirements

- Have sufficient funds to support yourself and your family: have a regular income of a minimum of €799 a month for one family member and €266 per month for each other family member. Be able to provide adequate housing for the family, certified by the City Council.
- In the case of minors, when one of the parents is not in Spain, the applicant must demonstrate that he/she is the sole holder of parental rights or that he/she has been awarded custody, and the child is his/her responsibility, or that the other parent agree the child comes to Spain. The lack of the agreement can be replaced by an Order of the Court.
- In the case of ascendants, it must be demonstrated that the applicant is responsible for them, i.e. that, as a minimum, they have been financially dependent on the applicant during the previous year. Except in special cases, the ascendants must not be of working age.
- The regrouped person must prove the existence of family ties through duly authenticated birth and/or marriage certificates, translated if necessary, and that those of legal age do not have a criminal record (certified).

Where can I apply?

At Immigration Offices.

TEMPORARY RESIDENCE PERMITS DUE TO EXCEPTIONAL CIRCUMSTANCES.

Residence permits due to exceptional circumstances allow foreign nationals who are residing in Spain unlawfully to obtain a residence permit without having to travel to apply for a visa.

The most common cases are when evidence of social integration can be shown, following three years of continued stay in Spain and the receipt of an employment contract with a duration of one year and a monthly salary of 900€ (14 payments) or two part-time contracts, with a duration of one year each, and a total monthly payment of 900€ (14 payments).

7. TEMPORARY RESIDENCE PERMITS

Other routes are labour integration, family integration, need for international protection (asylum or refuge), humanitarian reasons, and collaboration with administrative or judicial authorities.

Requirements

SOCIAL INTEGRATION:

- You are not a citizen of a State of the European Union, the European Economic Area or Switzerland, or a relative of citizens of these countries, to whom the Community system would be applicable.
- You are not prohibited entry into Spain and are not listed as a persona non grata in the member states of the Schengen Area.
- You are not, where applicable, serving a period of commitment not to return to Spain that as a foreign national you assumed on returning voluntarily to your country of origin.
- Continued stay in Spain for a minimum of three years, without being out of the territory for more than 90 days.
- You have no prior convictions in Spain, your country of origin or in countries where you have resided during the previous five years.
- You are in possession of an employment contract at the time of application, signed by the employee and the employer, for a period of one year and a monthly payment of 900€ (14 payments).
- You are in possession of various contracts at the time of application, for a period of one year, and a total monthly payment of 900€ (14 payments).
- The company or the employer must be registered with Social Security and be up-to-date with their tax obligations and with Social Security.
- The company must also guarantee its ongoing operation, have economic, personnel and material resources to uphold its business project and the obligations arising from the contract.
- You have family ties with other foreign residents (spouses or registered de facto partners, first degree and direct line ascendants and descendants) or submit a report attesting to your social integration.

LABOR INTEGRATION:

- You are not a citizen of a State of the European Union, the European Economic Area or Switzerland, or a relative of citizens of these countries, to whom the Community system would be applicable.
- You are not prohibited entry into Spain and are not deemed persona non grata in the territorial space of countries with which Spain has signed an agreement in this regard.
- You are not serving a period of commitment not to return to Spain to benefit from the Voluntary Return Program.

7. TEMPORARY RESIDENCE PERMITS

- Continued stay in Spain for a minimum of two years. Continued stay means absences have not exceeded 90 days in the last two years.
- You have no prior convictions in Spain, your country of origin or in countries where you have resided during the previous five years.
- Continued stay in Spain for a minimum period of two years.
- You can demonstrate the existence of employment relationships lasting no less than six months.

FAMILY INTEGRATION:

- You are not a citizen of a State of the European Union, the European Economic Area or Switzerland, or a relative of citizens of these countries, to whom the Community system would be applicable.
- You have no prior convictions in Spain or previous countries of residence for offences under Spanish law.
- You are not prohibited entry into Spain and are not deemed persona non grata in the territorial space of countries with which Spain has signed an agreement in this regard.
- You are not, where applicable, serving a period of commitment not to return to Spain that as a foreign national you assumed on returning voluntarily to your country of origin.
- You are the parent of a child of Spanish nationality, or the son/daughter of a parent who was originally Spanish.

8. RENEWAL OF WORK AND RESIDENCE PERMIT

The renewal of your residence or work permit allows you to retain your lawful status when the term of your permit comes to an end. In order to be able to renew, you must meet certain requirements and basic conditions. The most common process consists of 4 phases:

1. Initial permit: Duration 1 year.
2. 1st Renewal: Duration 2 years.
3. 2nd Renewal: Duration 2 years.
4. Long-term or "permanent": Duration 5 years

Basic requirements for renewal:

- You are not a citizen of the European Union, the European Economic Area or Switzerland.
- You have no prior convictions in Spain.
- You are not prohibited entry into Spain and are not listed as a persona non grata in the Schengen Area (euro zone).
- You can show your children's enrolment in a school.
- Payment of fees.

Basic conditions for renewal:

- You are going to continue in the employment for which you obtained the permit which you are going to renew.
- You have worked for at least 6 months per year and have been given a new contract which will maintain your registration with social security ("de alta") (or your registration will be maintained despite you being out of work "alta asimilada") at the time of requesting the application for renewal.
- You have worked for at least 6 months per year and have a new contract that secures your employment and which validity depends on the concession of the new permit.
- You have worked for at least 3 months per year and:
 1. The loss of employment has been through no fault of the employee.
 2. Employment has been actively sought by means of registration with the Public Employment Service (Servicio Público de Empleo).
 3. You have a new employment contract in place.
- You have been granted an unemployment benefit.
- You are in receipt of a social security benefit with the aim of achieving social or labour integration.
- You have lost your job due to being the victim of gender-based violence.

8. RENEWAL OF WORK AND RESIDENCE PERMIT

- You have been working and registered with Social Security for at least 9 months within a period of 1 year and:
 1. The loss of employment has been through no fault of the employee.
 2. Employment has been actively sought by means of registration with the Public Employment Service.
- You have been working and registered with Social Security for at least 18 months within a period of two years and:
 1. The loss of employment has been through no fault of the employee.
 2. Employment has been actively sought by means of registration with the Public Employment Service.
- The registered partner meets the sufficient economic requirements to regroup you.

Where can I submit the petition?

In public registers (AEAT, Prop, etc.).

When do I submit the petition?

- Not before 60 days from the expiration of the permit. If you submit your petition between 60 days and the day of expiration, the permit will automatically last until the Administration will concede the new permit.
- In any case you can submit your petition including up to 90 days after the expiration of the previous permit. In this case the new permit continues his validity.

9. SPANISH CITIZENSHIP THROUGH RESIDENCE

Although there are various ways to obtain Spanish citizenship, the most common is by means of residence: **those people who reside lawfully and continuously in Spain for 10 years.**

1 year	<ul style="list-style-type: none">• People married to Spanish nationals.• Widows/widowers of Spanish nationals.• People born in Spanish territory.• Minors who have spent two years under the guardianship, custody or foster care of Spanish citizens or institutions.• People who did not exercise their right to acquire Spanish citizenship by choice.• People born outside Spain, to parents or grandparents of Spanish origin
2 years	<ul style="list-style-type: none">• Citizens of Latin America, Andorra, the Philippines, Equatorial, Guinea, Portugal, Sephardic Jews.
5 years	<ul style="list-style-type: none">• Refugees.

9. SPANISH CITIZENSHIP THROUGH RESIDENCE

Who can apply for citizenship?

- People who are over 18 or are emancipated.
- People who are over 14 but they must attend with their parents or legal representative.
- The legal representative of a child under 14.
- In some cases of disability, the application should be made by a legal representative.

The petitioner over 18 has to pass a Spanish exam, unless he/she is a citizen from a country where Spanish is the official language.

The petitioner over 18 has to pass an exam on social and cultural knowledge, named CCSE. The certificate of this exam lasts for 4 years

For both exams, it is necessary to contact the Cervantes Institute:

<https://exámenes.cervantes.es/es/presentacion/nacionalidad>

Both exams are not necessary for minors and people with legal incapacity. People with modified capacity and under age must ask for the authorization of the Judge of the Civil Registry of their area of residence.

This authorization is previous to the citizen petition and need to be issued in the Civil Registration Office of your area of residence.

Illiterate people, people with difficulty in learning and the ones who passed the secondary obligatory school in Spain, can be freed. They must provide a birth certificate and a certificate of criminal records of the country where they have been living in the last 5 years before coming to Spain, translated and legalized with apostille.

The application can be submitted through this link:

<https://sede.mjusticia.gob.es/cs/Satellite/Sede/es/tramites/nacionalidad-espanola>

For more information and the list of documents that should be provided:

<https://www.mjusticia.gob.es/cs/Satellite/Portal/es/areas-tematicas/nacionalidad/nacionalidad/como-adquiere-nacionalidad>

10. VALENCIA'S HEALTH SYSTEM

The Community of Valencia guarantees foreign nationals access to health benefits on an equal basis to all other users of the National Health System, regardless of their administrative status.

The health card is the document that certifies you as a user of the public health system. It can be obtained at the health centre that corresponds to you based on the address you registered with.

The health card must be presented when applying for or receiving health care in public health centers and pharmacies.

What benefits can I access with the health card?

In the area of primary care, it includes diagnostic, preventive and therapeutic procedures. Pharmacological treatment is also included when the care process requires it.

What requirements must I meet for my inclusion in the Valencian Health System if I do not have papers?

- You are a foreign national of legal age and are not registered or authorized to reside in Spain.
- You can demonstrate that you are registered and are residing in a municipality of the Community of Valencia for a minimum of three months.
- You are not insured or a beneficiary of the national health system, nor do you have the possibility of access to public health coverage by any other means and you are not able to export the right to health cover from your country of origin or provenance.
- You are not able to access health cover by means of international or EU agreements.
- You can demonstrate, by way of the corresponding social report, that you do not have the means to access to a voluntary social security payments scheme

11. DIRECTORY OF ORGANISATIONS

Public resources

Valencia City Council	Plaza de l'Ajuntament 1, 46002 – Valencia. Phone number: 96 35 25 478.
National Police (Immigration and Borders Provincial Brigade)	Calle de Zapadores número 52 - 2º, 46006 – Valencia. Phone number: 963351106. Foreign national information: 96.335.11.15
Immigration Detention Centre	Calle Zapadores número 48, 46006 – Valencia. Phone number: 963 35 11 00 / 963 35 11 20.
Health centres	Citizens are assigned a health centre based on their registered address. You can find out which centre is yours by entering your address on the Valencia Regional Government website: www.san.gva.es/buscador_recursos
City of Justice (Courts and public defenders)	Avenida Profesor López Piñero número 14, 46013 – Valencia. Phone number: 96 192 92 92
Crime Reports and Citizens Services Department for Victims of Gender-Based Violence	Avda. del Profesor López Piñero 14, 1er piso, 46013 – Valencia. Phone number: 961 927 359 oficinadenuncias@gva.es . Open every day from 9 am to 9 pm.
Social Justice Law Clinic (Legal aid)	School of Law at the University of Valencia, 5ª Planta, despacho 5P09. Phone number: 961 62 54 51.
Regional Government Office	Calle Colón número 60, 46004 Valencia. Phone number: 96 307 90 00 / Fax: 96 307 93 40.
Immigration Office	Calle Diputada Clara Campoamor, esquina Motilla de Palancar, 23, 46019 – Valencia. Phone number: 96 307 98 00 Avenida Constitución, 116, 46009 – Valencia. Phone number: 96 307 98 00.

11. DIRECTORY OF ORGANISATIONS

Public resources

Tabacalera Citizen
Services Office

Calle Amadeo de Saboya número 11
Nave Oeste, 46010 – Valencia.
Phone number: 96 352 54 78.

Municipal school office
of the municipality of
Valencia

Calle Zapadores número 48, 46006 – Valencia.
Phone number: 963 35 11 00 / 963 35 11 20.

Municipal Board that
have jurisdiction over
the municipal register,
by appointment

Abastos : C/ Alberique número 18, 46008 – Valencia.
Phone number: 96 208 45 00/96 208 45 04

Marítim : Calle Francisco cubells número 58, bajo
46011 – Valencia.
Phone number: 96 208 25 19/96 208 42 61

Patraix: Calle Beato Nicolás factor 1, 46007 –Valencia.
Phone number: 96 208 40 53

Transits: Calle conde de lumiares 5, 46019 Valencia.
Phone number: 96 208 43 65/ 96 208 43 68.

Civil Registry

Avenida del Saler número 14.
Ciudad de la Justicia, 46012 – Valencia.
Phone number: 96 192 71 01 / 96 192 71 02
96 192 71 25.

Social Services Centres

Citizens are assigned a social services centre based
on their official residence.

You can find out which centre is yours by entering
your address on the Valencia City Council website

[www.valencia.es/ayuntamiento/bienestarsocial.nsf/
fSolicitudConsulta?ReadForm](http://www.valencia.es/ayuntamiento/bienestarsocial.nsf/fSolicitudConsulta?ReadForm)

Provincial Government
Office
Citizen Services Office

Calle de los Maestros 2 Valencia
Phone number: 96 307 94 60 | 96 307 94 65
96 307 90 00.

Immigrant Support
Centre (CAI)

Calle del Pozo s/n, 46003 Valencia.
Phone number: 962 08 74 23

11. DIRECTORY OF ENTITIES

ONGS

Organisation	Contact	Services provided
ACCEM Association	<p>Hours: Monday to Friday</p> <p>Mornings: from 9:30 am to 1:30 p.m. (except Wednesday)</p> <p>Afternoons: from 4 pm to 6:30 pm (except Friday)</p> <p>Calle Mossen Fenollar, 9 46007 - Valencia</p> <p>Tel.: 963496977</p>	<ul style="list-style-type: none"> • Intercultural mediation and intervention. • Psychosocial support for immigrants in vulnerable situations. • Legal counsel for asylum seekers. • Career guidance for immigrants and refugees. • Social emergency day centre (shower, luggage storage, washing machines, breakfasts and snacks). • Placement agency. • Employment workshops. • Food-handling courses. • Financial aid for training • Spanish, Valencian and English classes
Asociación Por Ti Mujer (Women's Association)	<p>Casa de la Dona: Calle Miguel Hernández, 5 46920 - Mislata</p> <p>Phone number: 963137351</p>	<ul style="list-style-type: none"> • Training, guidance and counselling service for immigrant women.
AESCO NGO (America-Spain, Solidarity and Cooperation)	<p>Calle de l'Impressor Monfort, 8 46018 - València</p> <p>Phone number: 963943005 Phone number: 699296784</p>	<ul style="list-style-type: none"> • Legal counsel. • Language courses. • Training courses for employment and work schedules. • Entrepreneurship. • Childhood school support and reinforcement. • Health and social services and childhood assistance. • Productive return migration programme to Colombia and Paraguay. • Training activities for women, initiatives to combat gender-based violence
Fundación Agricultores Solidarios (Farmers Solidarity Foundation)	<p>C/Marques de Dos Aguas, 3, 46002 - Valencia</p> <p>Phone number: 963530036 Phone number: 647587928</p> <p>Email: mtescriva@llaoradorsolidaris.org</p>	<ul style="list-style-type: none"> • Psychosocial services for immigrants in vulnerable situations. • Immigration reception programme. • Employability and career guidance plans. • Job board for the agricultural sector. • Occupational training for the agricultural sector • Intercultural mediation and intervention. • Education and awareness in schools.

11. DIRECTORY OF ENTITIES

ONGS

Organisation	Contact	Services provided
APIP-ACAM Foundation	<p>Calle Roger de Flor, 13, 46001 - Valencia</p> <p>Phone number: 963924156 Fax: 963915029</p> <p>Hours: Monday to Friday from 9 am to 3 pm</p> <p>Monday to Thursday from 4 pm to 6:30 pm</p>	<ul style="list-style-type: none"> • Comprehensive Immigration reception programme. • Family and childhood services. • Programme for the victims of human trafficking. • Support programme for sex workers. • Housing maintenance and rehabilitation programme. • Comprehensive development programme for people with functional diversity. • Programme to help families care for people with disabilities and multiple disabilities. • Social and professional services.
Asociación Acción Contra el Paro (Action Against Unemployment Association)	<p>Hours (no appointment required):</p> <p>Monday to Friday 9 am to 2 pm 3:30 pm to 7 pm</p> <p>Calle Doctor Zamenhof, 11 bajo 46008 - Valencia</p> <p>Phone number: 963837171 Whatsapp: 675510168</p>	<ul style="list-style-type: none"> • Social and professional guidance. • Training courses and job training. • Employment intermediation service. • Job board and referrals to job openings
ASPRONA (Valencian Association in Support of People with Intellectual Disability)	<p>Plaza Capitanes Galán y García Hernández, 10 bajo 46020 - Valencia</p> <p>Phone number: 963391080 Email: aca@asprona.es</p>	<ul style="list-style-type: none"> • Services for people with a disability certificate. • Training and employment intermediation. • Placement agency. • Job placement programmes for people at risk of social exclusion.
Casa Caridad AVC (Valencian Charity Association)	<p>Paseo Pechina, 9 46008 - Valencia</p> <p>Phone number: 963911726 Fax: 963917361</p> <p>Avenida Levante U.D 2, 46025 - Valencia</p> <p>Phone number: 961249127</p>	<ul style="list-style-type: none"> • Meal centre. • Hostel (70 beds). • 'Bona nit' emergency shelter (8 beds) • Housing search programme. • Hygiene services. • Spanish classes. • Recreation and free-time services. • Nursery school. • Shelter for convalescents. • Housing search programme. • Spanish classes. • Recreation and free-time services. • 'Phoenix' supervised housing. • Nursery school.

11. DIRECTORY OF ENTITIES

ONGS

Organisation	Contact	Services provided
La casa grande Association	Calle del Doctor Rodríguez de la Fuente, 8, 46019 - València Phone number: 963463374	<ul style="list-style-type: none"> • Social and professional guidance and placement. • Employment workshops (people without residence and work permits).
Red Cross	Calle Berní i Catalá, Nº 53 bajo, 46019 – Valencia (Sede Barrio Torrefiel) Phone number: 962565168	<ul style="list-style-type: none"> • Career guidance initiatives. • Training and employment intermediation. • Awareness-raising for participants and companies regarding non-discrimination and equality. • Self-employment programme.
CEAR (Valencia Refugee Aid Commission)	Calle Francisco Moreno Usedo número 21, bajo 46018 - Valencia Phone number: 963162477 Hours: Monday to Friday from 9 am to 2 pm Tuesday and Wednesday from 4 pm to 7 pm	<ul style="list-style-type: none"> • Legal aid for asylum seekers. • Social intervention, information and advice for immigrants. • Psychological services for asylum seekers. • Social and professional integration plans. • Job training. • Social and professional intermediation for asylum seekers and non-EU immigrants with work permits. • Job placement agency.
CEPAIM (CEPAIM Foundation for coexistence and social cohesion)	Calle Marqués de Campo, 16. Bajo, 46007- Valencia Phone number: 963925302 Valencia@cepaim.org	<ul style="list-style-type: none"> • Social and professional integration programme. • Preparation and support of self-employment initiatives. • Integration of families in depopulated rural areas. • Awareness-raising about gender-based violence against immigrant women. • Empowerment and better jobs for women. • Social and professional integration for women. • Support service for victims of racial or ethnic discrimination. • Voluntary immigration return programme (helps immigrants return to their countries of origin). • Promotion of coexistence and engagement in the San Marcelino and Patraix neighbourhoods. • Advice and support with immigration procedures. • Intervention in camps and marginalised housing for people in a situation of homelessness.

11. DIRECTORY OF ENTITIES

ONGS

Organisation	Contact	Services provided
FAPS (Federation of Associations in Solidarity with the Saharawi People)	Calle Angel Guimera, 45-5 46008 - Valencia Phone number: 963942435	<ul style="list-style-type: none"> Professional, health and housing services and support. Activities for gender equality.
Federación Mujeres Progresistas CV (Progressive Women Federation of the Valencian Community)	Calle Guillem de Castro, 100 bajo, 46003 – Valencia Phone number: 963523133 Phone number: 683377537	<ul style="list-style-type: none"> Social and professional guidance for women. Health activities for immigrant women.
FSGG, Fundación Secretariado Gitano (Roma Foundation)	Calle Concha Espina, 7 46021 - Valencia Phone number: 963699940	<ul style="list-style-type: none"> Protection of women. Emergency shelter. Comprehensive service location for women.
Iniciativa Solidaria Ángel Tomás (Ángel Tomás Solidarity Initiative)	Calle Sagunto, 192 46009 - Valencia Phone number: 963667878	<ul style="list-style-type: none"> Training courses. Career guidance. On-the-job training. Housing for young people.
Iniciatives Solidaries (Solidarity Initiatives)	Calle Antonio Ballester Vilaseca, 2 bajo 46018 - Valencia Phone number: 963859330	<ul style="list-style-type: none"> Services for young inmates and ex-prisoners. Career guidance and training service.
ISO, Instituto Social del Trabajo (Social Work Institute)	Calle Pie de la Cruz, 17 46001 - Valencia Phone number: 963922662	<ul style="list-style-type: none"> Legal counsel. Counsel for immigrant workers in search of employment and creation of microenterprises. Job training. Spanish classes. Reception housing for sub-Saharan people. Shelter for women with children.
Movimiento contra la intolerancia (Movement against intolerance)	BY APPOINTMENT: valenciamci@gmail.com Phone number.: 963735096 Hours: 9 am to 3 pm 4 pm to 6 pm	<ul style="list-style-type: none"> Legal services for victims of racist hate crimes, xenophobia, Islamophobia, and other forms of intolerance. Guidance, assistance and support with legal representation.

11. DIRECTORY OF ENTITIES

ONGS

Organisation	Contact	Services provided
MPDL (Movement for Peace)	<p>BY APPOINTMENT Appointments can be made by phone or in person.</p> <p>Hours: Monday to Friday from 10 am to 1:30 pm from 3:3 pm to 5 pm (closed Friday afternoon)</p> <p>Calle L�rida, 28 bajo. 46009 - Valencia Phone number: 963821531</p>	<ul style="list-style-type: none"> • Free legal counsel on immigration, employment, civil issues. • Career and self-employment plans for non-EU individuals. • Comprehensive reception for immigrants, applicants and beneficiaries of asylum. • Comprehensive services for women in situations of social vulnerability. • Educational actions to raise awareness and education for development
REHOBOT Project	<p>Calle Lepanto, 5 46008 - Valencia</p> <p>Phone number: 692981861 WEEKENDS</p>	<ul style="list-style-type: none"> • Support centre for the homeless, under low demand and with ample space.
RAIS Foundation	<p>Calle Conde de Trenor 2, bajo, 46003 - Valencia</p> <p>Phone number: 963153810</p>	<ul style="list-style-type: none"> • Training and career counselling. • Housing programmes for people living on the street and/or at risk of exclusion.
SJM Jesuit Migrant Service	<p>Gran V�a Fernando el Cat�lico n�mero 78</p> <p>Phone number: 963152220 Fax. 963914353</p>	<ul style="list-style-type: none"> • Legal counsel for foreigners. • Training in Spanish, Valencian and office automation. • Career guidance.
Valencia Acoge (Valencia Welcomes)	<p>Calle San Juan Bosco 10 46019 - Valencia</p> <p>Phone number: 963660168 Fax: 963294092</p> <p>BY APPOINTMENT Appointments can be made by phone or in person</p> <p>Hours: Monday to Friday from 10 am to 2 pm from 5 pm to 10 pm (closed Friday afternoon)</p>	<ul style="list-style-type: none"> • Information and reception service for immigrants. • Legal counsel for foreigners. • Legal and professional counsel. • Social and professional integration. • Housing search. • Spanish, English and Valencian classes.
TYRIUS (Valencian Association of Housewives and Consumers)	<p>Calle Conde Montorn�s, 20-21 46003, Valencia</p> <p>Phone number: 96351599</p>	<ul style="list-style-type: none"> • Spanish classes. • Other training courses for women. • Assisted-living facility.

11. DIRECTORY OF ENTITIES

ONGS

Organisation	Contact	Services provided
Asociación Rumiñahui (Rumiñahui Association)	<p>Benimaclet Office: Calle Marcelino Giner, 9 Valencia - 46020</p> <p>El Carmen Office: Calle en Bou, 7 46001 - Valencia</p> <p>Phone number : 960703752 Phone number : 667676104</p> <p>Hours: Monday to Friday: 10 am to 2 pm 4 pm to 7 pm</p> <p>ruminahui@ruminahui.org</p>	<ul style="list-style-type: none"> • Legal, immigration, employment, family, etc. counsel. • Awareness, detection and support service in cases of gender-based violence. • Awareness-raising about equal opportunities. • Migrant reception, guidance and information. • Social and professional integration plans. • Career guidance, job board. • Job training, pre-training workshops, internships. • Social and educational programmes with youth and children. • Family counselling and conciliation. • Intercultural community intervention with young people aged 16 to 30. • Recreational activities, workshops, cultural mediator training, anti-rumour agents, empowerment and gender equality.
UGT-PV The Valencian Community's General Union for Workers trade union	<p>Calle Arquitecto Mora, 7 46010 - Valencia</p> <p>Phone number: 963884145 inmigracion@pv.ugt.org</p> <p>Hours: Monday to Friday from 10 am to 2 pm</p>	<ul style="list-style-type: none"> • Information and social and professional guidance centre for immigrants. • Free legal counsel for foreigners. • Job search guidance plans.
Unió de Pobles Solidaris (Peoples Solidarity Union)	<p>Calle Quart 10 Bajo 46001 - Valencia</p> <p>Phone number: 963926218 Fax: 963270886</p>	<ul style="list-style-type: none"> • Psychological, emotional, social, professional and legal services. • ICT and literacy training
YMCA	<p>Headquarters : Calle Pintor Nicolau, 2, 46022-Valencia</p> <p>Calle Duque de Gaeta, 18 46022-Valencia</p> <p>Phone number: 963332487</p> <p>Call for appointment</p>	<ul style="list-style-type: none"> • Social and family services. • Spanish courses (people with NIE). • Awareness-raising and coexistence initiatives. • Recreational and free-time activities. • Family school. • Housing for young people. • PFCB (Basic Qualification Training Programme) for young people aged 16 to 21 years old without a degree. • Mobilisation school. • State placement agency. • Job intermediation. • Professional, training and employment guidance.

WITH SPECIAL THANKS TO

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ACCEM; AESCO ONG (America-Spain, Solidarity and Cooperation); Fundación Agricultores Solidarios; APIP-ACAM Asociación Acción Contra el Paro; YMCA; Unió de Pobles Solidaris; Unión General de Trabajadores del País Valencià Sindicato UGT-PV; Asociación TYRIUS; Asociación Rumiñahui; Valencia Acoge; SJM Servicio Jesuita al Migrante; RAIS Fundación; Proyecto REHOBOT; Movimiento contra la intolerancia; Instituto Social del Trabajo – ISO; Iniciatives Solidaries; Iniciativa Solidaria Ángel Tomás; Fundación Secretariado Gitano (FSGG); Federación Mujeres Progresistas CV; Federació d'associacions de solidaritat amb el poble saharauí del País Valencià – FAPS; Cruz Roja; CEPAIM; CEAR Comissió d'Ajuda al Refugiat – PV; La Casa Grande; ASPRONA (Asociación Valenciana Pro personas con Discapacidad Intelectual); Casa Caridad AVC; Asociación Por Ti Mujer.



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